2010 Labour Force Survey ad hoc module on Reconciliation between work and family life

Agreement N. 10201.2009.002-2009.496

Annex 1

AHM questionnaire

March 2011
SECTION HOC_2010

Family and Work
For persons aged 15 to 64

If the person is aged 65 or older (SG21>64) don’t ask the questions of section HOC and go to section I

Not to be answered, mark the response in this way:
- Count everybody aged 0 to 7 living in the household and put NCOMP0_7 equal to that number

NCOMP0_7. Persons aged 0 to 7 living in the household

- Number of persons aged 0 to 7

Not to be answered, mark the response in this way:
- Count everybody aged 0 to 14 living in the household and put NCOMP0_14 equal to that number

NCOMP0_14. Persons aged 0 to 14 living in the household

- Number of persons aged 0 to 14

Read
The next questions are for all people aged between 15 and 64 to find out what arrangements the family makes to care for children, elderly, ill or disabled people.
If NCOMP0_14=0 don’t ask the question, record HOC1=2 and go to HOC5

HOC1. Do you have any children aged under 15 who live in this household? Consider your children, your partner’s children or both

- Yes 1/\n- No 2/\ (go to HOC5)

HOC3. Can you tell me your youngest child age?

- Age \_/\_/\_

HOC4. Can you tell me the child’s name?

- Name ____________________________
If s/he is a disabled person (B1=3 o E1=3) don’t ask the question, record HOC5=2, HOC6=2 and follow filters for HOC6

HOC5.α. In addition to your children living with you, do you regularly look after other children aged under 15 without being paid? For example children not living with you, or grandchildren?

If s/he has children aged under 15 living in the household (also including partner’s children) (HOC1=1)

HOC5. β. Do you regularly look after children aged under 15 without being paid? Consider your children, grandchildren or other children

If s/he does not have children aged under 15 living in the household (HOC1<>1)

Read only if necessary: Please, don’t consider voluntary work

- Yes 1
- No 2

HOC6. Do you regularly look after people aged 15 and over because they are ill, disabled or elderly, without being paid? Consider people living with you as well as people who live somewhere else

Read only if necessary: Please, don’t consider voluntary work

- Yes 1
- No 2
If s/he has children aged under 15 living in the household (also including partner’s children) and s/he is employed (HOC1=1) ask the question; otherwise go to HOC8

### HOC7. α. When you are at work, who usually looks after your youngest child?

*If the youngest child is aged 5 or younger (0<=HOC3<=5)*

When you are at work, who usually looks after your youngest child?

### HOC7. β. When you are at work, who usually looks after your youngest child? Don’t consider hours spent at school

*If the youngest child is aged 6 to 14 (6<=HOC3<=14)*

**More than one answering item is possible**

- **Paid baby-sitter (including relatives who are paid)** 1
- Childcare services (crèche, nursery school, pre-school or after-school childcare, company/home/ neighbourhood based crèches, play centres, **EXCEPT** for sports, music, dance or language courses.)
  - Public 2
  - Private 3
- The child attends sports, music, dance or language courses 14
- Husband/wife or partner living in the household 4
  (to be used only if partner is living in the household (0<SG32<16))
- Ex-spouse or ex-partner not living in the household 5
- Other relatives living in the household (grandparents, aunts and uncles, child’s brothers/sisters, etc.) 6
- Other relatives not living in the household (grandparents, aunts and uncles, brothers/sisters, etc.) 7
- Friends or neighbours 8
- The child stays on his/her own 9
- The child is looked after by the respondent him/herself at work 10
- Working hours coincide with compulsory school hours 11
- Temporarily off work for lay-off, compulsory/optional maternity leave, etc. 12
  (to be used only if s/he didn’t work during the reference week (B1=2))
- Worked exceptionally during the reference week, does not have a regular job 13
  (to be used only if s/he worked during the reference week (B1=1))
If s/he does not have children aged under 15 living in the household (also including partner’s children), don’t ask the question and go to HOCS10.

If s/he declared to use babysitter or public or private childcare services for the youngest child living in the household (HOCS7=1,2,3), don’t ask the question, record HOCS8=1 and go to HOCS9.

**HOCS8. α.** Do you use any public and/or private services to care for your youngest child? Consider paid baby-sitters, crèches, nursery schools, pre-school or after-school centres, company/home/neighbourhood crèches, play centres and **exclude** sports, music, dance or language courses.

If the youngest child is aged 5 or younger (0<=HOCS3<=5)

**HOCS8. β.** Do you use any public and/or private services to care for your youngest child? Consider paid baby-sitters, crèches, nursery schools, pre-school or after-school centres, company/home/neighbourhood crèches, play centres and **exclude** sports, music, dance or language courses. Please exclude compulsory school too.

If the youngest child is aged 6 to 14 (6<=HOCS3<=14)

- Yes 1[ ]
- No 2[ ] (go to HOCS10)

**HOCS9. α.** In total, how many hours per week do you use these services? Do not consider particular periods such as school holidays or emergency situations.

If s/he didn’t affirm to use babysitter or public or private childcare services for the youngest child living in the household while working or if s/he is unemployed (HOCS7<>1,2,3)

**HOCS9. β.** In total, how many hours per week do you use services such as paid baby-sitters, crèches, nursery schools, pre-school or after-school centres, company/home/neighbourhood-based crèches or play centres? Do not consider particular periods such as school holidays or emergency situations.

If s/he declared to use babysitter or public or private childcare services for the youngest child living in the household while working (HOCS7=1,2,3)

- Less than 10 hours a week 1[ ]
- Between 10 and 20 hours a week 2[ ]
- Between 20 and 30 hours a week 3[ ]
- Between 30 and 40 hours a week 4[ ]
- 40 hours or more a week 5[ ]
- Don’t know 997[ ] (only for proxy)
If s/he does not have children aged under 15 living in the household (also including partner’s children) and doesn’t take care of anyone (HOC1<>1 and (HOC5=2 and HOC6=2)), go to HOC16.
If s/he has children aged under 15 living in the household (also including partner’s children), or takes care of someone (HOC1=1 or (HOC5=1 or HOC6=1)), then:
- if s/he has a full-time job (C27=1), go to HOC13;
- if s/he has already answered to the question (C29B<>blank or F10A<>blank), go to HOC13;
- if s/he is a disabled person (B1=3 or E1=3), don’t ask the question, record HOC10=5 and follow filters of HOC10;
- otherwise go to HOC10.

HOC10. α. Do you have a part-time job because in your local area public and/or private care services for children or other people in need of care are absent, inadequate or too expensive? Consider also paid baby-sitters or assistants.
If s/he has children aged under 15 living in the household (also including partner’s children), or cares for someone and s/he has a part-time job ((HOC1=1 or HOC5=1 or HOC6=1) and C27=2 and C29B=blank)

HOC10. β. Do you not work because in your local area public and/or private care services for children or other people in need of care are absent, inadequate or too expensive? Consider also paid baby-sitters or assistants.
If s/he has children aged under 15 living in the household (also including partner’s children), or cares for someone and s/he is unemployed ((HOC1=1 or HOC5=1 or HOC6=1) and C1=blank and F10A=blank)

- Yes, childcare services are absent/inadequate 1[1]
- Yes, care services for elderly, ill or disabled people are absent/inadequate 2[1] (go to HOC12)
- Yes, both services are absent/inadequate 3[1]
- No, has part-time job for other reasons 4[1] (to be used only if C27=2, i.e. s/he has a part-time job; go to HOC13)
- No, does not work for other reasons 5[1] (to be used only if C1=blank, i.e. s/he is unemployed; go to HOC13)
- Don’t know 997[1] (only for proxy; go to HOC13)

HOC11. What is the main reason why public and/or private childcare services, including paid baby-sitters, are inadequate?
- Hours incompatible with personal needs 1[1]
- Too expensive 2[1]
- Not sufficient quality 3[1]
- Not enough places 4[1]
- Not available locally 5[1]
- Other (specify) 996[1]

If care services for ill, disabled, elderly are not suitable (HOC10=2,3) ask the question; otherwise go to HOC13

HOC12. What is the main reason why care services for elderly, ill and/or disabled people, including paid carers, are inadequate?
- Hours incompatible with personal needs 1[1]
- Too expensive 2[1]
- Not sufficient quality 3[1]
- Not enough places 4[1]
- Not available locally 5[1]
- Other (specify) 996[1]
If s/he is employed and has children aged under 15 living in the household (also including partner’s children) or takes care of someone (C1<>blank and (HOC1=1 or HOC5=1 or HOC6=1)) ask the question; otherwise go to HOC15

HOC13. Would you like to work more, reducing the time you dedicate to your children and/or other people in need of care?

- Yes 1_\_ (go to HOC16)
- No 2_\_ (go to HOC16)

HOC14. Would you like to work less, increasing the time you dedicate to your children and/or other people in need of care?

- Yes 1_\_ (go to HOC16)
- No 2_\_ (go to HOC16)

If s/he is unemployed and has children aged under 15 living in the household (also including partner’s children) or takes care of someone (C1=blank and (HOC1=1 or HOC5=1 or HOC6=1)) ask the question;
- If s/he is a disabled person (B1=3 o E1=3), don’t ask the question, record HOC15=2 and follow the filters of HOC15;
- otherwise go to HOC16

HOC15. Would you like to work, reducing the time you dedicate to your children and/or other people in need of care?

- Yes, s/he would work 1_\_ (go to HOC19)
- No 2_\_ (go to HOC19)

If s/he is an employee (C1=1 or C1=7,8 and C1A=1) ask the question; otherwise go to HOC19

HOC16. Your working hours require:

Read all the answering items

- A strict starting and finishing time set by the employer 1_\_

A flexible starting and finishing time decided by the employee within one of the following schemes:

- Fixed daily number of hours (e.g. 8 hours) with flexible start and finish times 2_\_
- Flexitime, working time banking 3_\_ (go to HOC18)
- No boundaries at all 4_\_ (go to HOC18)
- Other (specify) 996_\_

- Don’t know 997_\_ (only for proxy)

HOC17. Do you have the possibility to vary start and/or end of working day for at least one hour for family reasons?

- Yes, generally possible 1_\_
- Yes, rarely possible 2_\_
- No, not possible 3_\_
- Don’t know 997_\_ (only for proxy)
HOC18. Do you have the possibility to take a whole day off for family reasons without using standard holidays?

Read only if necessary: consider, for example, special leave, working time banking with the possibility to take whole days off, possibility to change workshift

- Yes, generally possible 1 [ ]
- Yes, rarely possible 2 [ ]
- No, not possible 3 [ ]
- Don’t know 997 [ ] (only for proxy)

If s/he has children (also including partner’s children) aged under 8 living in the household and s/he is employed or unemployed with a previous working experience ended before or after the last child’s birth (HOC1=1 and HOC3<=8 and [C1<>blank or (REFYEAR – E2) ≤ HOC3+1 or (E2=997 and (SG.21 – E3) ≤ HOC3+1)] ask the question:

- If s/he didn’t work during reference week because on compulsory maternity/paternity leave and has a newborn child (B3=12 and HOC3=0), don’t ask the question, record HOC19=2, HOC23=2, HOC24=2 and HOC28=8 and go to section I;
- If s/he worked fewer than usual during reference week because on compulsory maternity leave, and has a newborn child (C34=12 and B3=blank and HOC3=0), don’t ask the question, record HOC19=2, HOC23=2 and go to HOC24; otherwise go to Section I

HOC19. Since the birth of your youngest child until now, have you stopped working for at least one month in a block to look after him/her? Do not consider compulsory maternity/paternity leave or periods of standard holidays only

Read only if necessary: If you have/had more than one job, absence must refer both to the main job and the secondary one.

- Yes 1 [ ]
- No 2 [ ] (go to HOC23)
- Stopped work definitely when or before child was born 3 [ ] (go to HOC19A)
- Don’t know 997 [ ] (only for proxy; go to HOC23)

HOC19A. Was it your decision to stop working in order to take care of your youngest child?

- Yes 1 [ ] (if HOC19=3 go to Section I; otherwise go to HOC20)
- No 2 [ ] (if HOC19=3 go to Section I; otherwise go to HOC20)

HOC20. Did you use leaves, standard holidays, etc. for this absence, or you didn’t have a job in that period?

(More than one answering item is possible)

- Optional maternity/paternity leave (parental leave) 1 [ ]
- Leave for illness of child 2 [ ]
- Leave 3 [ ]
- Standard holidays 4 [ ]
- Have/had no job in that period 5 [ ]
- Stopped activity (e.g. self employed) 6 [ ]
- Other (specify) 996 [ ]
- Don’t know 997 [ ] (only for proxy)
HOC21. How long have you been stopping work? Do not consider compulsory maternity/paternity leave or periods of standard holidays only

**Read only if necessary:** In case several interruptions of at least one month exist, specify the length of the longest interruption

- Less than 2 months 1
- From 2 to less than 3 months 2
- From 3 to less than 6 months 3
- From 6 months to less than 1 year 4
- 1 year or more 5
- Don’t know 997 (only for proxy)

HOC22. After this period of absence have you returned to work?

- Yes 1
- No, has not returned to work yet 2

HOC23. Since the birth of your youngest child until now, have you reduced your working hours for at least one month in a block, for example by working fewer hours per day or only some days per week in order to look after him or her?

**Read only if necessary:** e.g. for feeding or using parental leave

- Yes 1
- No 2
- Don’t know 997 (only for proxy)

**Read**

*For female respondent (SG11=2)*

Let’s talk about optional maternity leave which can generally be used until the child is eight years old, also known as parental leave.

Mothers who work or have worked since the birth of the child:

- as an employee
- with an employer-coordinated freelance work contract (on specific project or not)
- with an occasional work contract
- as a small business owner, trader, independent farmer, tenant farmer, sharecropper, or professional farm business owner

may use this type of leave in order to take care of their children. It consists of days of leave in addition to compulsory maternity leave, and can be taken in a single, continuous period or in several separate periods.

**Read**

*For male respondent (SG11=1)*

Let’s talk about optional paternity leave which can generally be used until the child is eight years old, also known as parental leave.

Fathers who work or have worked since the birth of the child:

- as an employee
- with an employer-coordinated freelance work contract (on specific project or not)
- with an occasional work contract

may use this type of leave in order to take care of their children. It consists of days of leave in addition to compulsory paternity leave, and can be taken in a single, continuous period or in several separate periods.
If s/he has taken parental leave (HOC20=1) don’t ask the question, record HOC24=1 and go to HOC25

<table>
<thead>
<tr>
<th>HOC24. Have you taken any parental leave to look after your youngest child?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Yes</td>
</tr>
<tr>
<td>• No</td>
</tr>
<tr>
<td>• Don’t know</td>
</tr>
</tbody>
</table>

Until now, have you taken parental leave in a single, continuous period or in several separate periods?

<table>
<thead>
<tr>
<th>HOC25.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• In a single, continuous period</td>
</tr>
<tr>
<td>• In several separate periods</td>
</tr>
<tr>
<td>• Don’t know</td>
</tr>
</tbody>
</table>

If s/he has taken parental leave (HOC20=1) don’t ask the question, record HOC26=1 and go to HOC27

<table>
<thead>
<tr>
<th>HOC26. Have you taken parental leave, interrupting your work for at least one month in a block, combining it, if necessary, with standard holidays and/or entire rest days?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Yes</td>
</tr>
<tr>
<td>• No</td>
</tr>
<tr>
<td>• Don’t know</td>
</tr>
</tbody>
</table>

How long have you been interrupting your working activity?

Read only if necessary: In case several interruptions of at least a month exist, specify the length of the longest interruption

<table>
<thead>
<tr>
<th>HOC27.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Less than 2 months</td>
</tr>
<tr>
<td>• From 2 to less than 3 months</td>
</tr>
<tr>
<td>• From 3 to less than 6 months</td>
</tr>
<tr>
<td>• From 6 months to less than 1 year</td>
</tr>
<tr>
<td>• 1 year or more</td>
</tr>
<tr>
<td>• Don’t know</td>
</tr>
</tbody>
</table>
If s/he has never taken parental leave (HOC24=2), or s/he has taken it without stopping working for at least one month (HOC26=2) ask the question; otherwise go to HOC29.

**HOC28. α.** Can you tell me the main reason why you did never take it?

If s/he has never taken parental leave (HOC24=2)

**HOC28. β.** Can you tell me the main reason why you didn’t take it, interrupting your working activity for at least one month?

If s/he has taken parental leave without stopping working for at least one month (HOC26=2)

- No remuneration or pay too low 1|_|  
- Not enough flexibility in choice of the period 2|_|  
- Negative impact on career 3|_|  
- Employer made it difficult 4|_|  
- Preference for work 5|_|  
- Planning to take it in the future 6|_|  
- Did not know about parental leave existence and right 7|_|  

No legal right because:

- s/he (or partner) is still on maternity/paternity leave 8|_|  
- s/he is a self employed (e.g. architect, lawyer, family worker) 15|_|  
- other reasons (e.g. partner’s child) (specify) 9|_|

Has not needed it because:

- partner takes/took parental leave 10|_|  
- partner or other relatives (e.g. grandparents) look after the child 11|_|  
- has/had no significant job 12|_|  
- other reasons (specify) 13|_|  

Has taken part-time parental leave 14|_| (to be used only if HOC26=2)

- Other (specify) 996|_|  

If s/he has taken parental leave at least one time (HOC24=1) ask the question; otherwise go to Section I

**HOC29.** In the last 12 months have you taken any parental leave to look after your youngest child?

- Yes 1|_| (go to Section I)
- No 2|_| (go to Section I)
- Don’t know 997|_| (only for proxy go to Section I)
National Statistical Institute

Labour Force Survey Unit

LABOUR FORCE SURVEY

Extract of the core questionnaire
Working hours

C27.a. Do you have a full-time work contract or a part-time work contract?
If s/he is an employee with contract (C8=1)

C27.b. Do you work full-time or part-time?
If s/he is an employee without contract (C8=2, 997, 998) or a self-employed (C1=2,3,4,5,6 or C1=7,8 and C1A=2,3)

• Full-time  1 || (go to C31)
• Part-time   2 ||

C28. Do you work part-time because you do not want a full-time job, because you did not find a full-time job or for other reasons?

• Do not want a full-time job  1 ||
• Did not find a full-time job  2 || (go to C31)
• Other reasons  3 ||
• Don’t know            997 || (only for proxy, go to C31)

C29. For which one of the following reason you work part-time?
Read all the answering items

• Studies or attendance of professional training course  1 || (go to C31)
• Own illness, personal health problems            2 || (go to C31)
• Looking after children and/or other incapacitated persons  3 ||
• Other family reasons (except for children or other people's care)  5 || (go to C31)
• Have a second job                                4 || (go to C31)
• Have more leisure time                          6 || (go to C31)
• Other reasons (specify)                         996 || (go to C31)

C29B. You don’t work longer hours (that is, you work part-time) because in your local area public and/or private care services for children or other people requiring assistance are absent, inadequate or too expensive? Consider also paid baby-sitters or assistants

• Yes, childcare services are absent/inadequate  1 || (go to C31)
• Yes, care services for elderly, ill or disabled people are absent/inadequate  2 || (go to C29E)
• Yes, both services are absent/inadequate        3 || (go to C29D)
• No, has part-time job for other reasons         4 || (go to C31)
• Don’t know                                     997 || (go to C31)

C29D. What is the main reason why public and/or private childcare services, including paid baby-sitters, are inadequate?

• Hours incompatible with personal needs  1||
• Too expensive                           2||
• Not sufficient quality                  3||
• Not enough places                       4||
• Not available locally                   5||
• Other (specify)                         996||
If s/he has a part-time job because care services for ill, disabled, elderly are not suitable (C29B=2,3) ask the question; otherwise go to C31.

**C29E.** What is the main reason why care services for elderly, ill and/or disabled people, including paid carers, are inadequate?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hours incompatible with personal needs</td>
<td>1</td>
</tr>
<tr>
<td>Too expensive</td>
<td>2</td>
</tr>
<tr>
<td>Not sufficient quality</td>
<td>3</td>
</tr>
<tr>
<td>Not enough places</td>
<td>4</td>
</tr>
<tr>
<td>Not available locally</td>
<td>5</td>
</tr>
<tr>
<td>Other (specify)</td>
<td>996</td>
</tr>
</tbody>
</table>

---

### For people not in employment

**If s/he is aged more than 74 (SG21>74) do not ask this question and go to section H**

**If s/he is permanently disabled for work and had/had not previous working experience (B1=3 and E1=1,2) record F7=2, F10=11, F12=2, F15=2, G1=2, G7=3, G9=3 and go to section H**

**F7.** Are you looking for a job?  

<table>
<thead>
<tr>
<th>Option</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

**F8.** In the 4 weeks from ….. to ….. did you do anything to look for a job?  

<table>
<thead>
<tr>
<th>Option</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>
### F10. What is the main reason why you did not look for work in the 4 weeks from ...... to ......?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Have already found a job which will start in the future</td>
<td>1</td>
</tr>
<tr>
<td>• Education or professional training</td>
<td>2</td>
</tr>
<tr>
<td>• Illness, personal health problems</td>
<td>3</td>
</tr>
<tr>
<td>• Maternity, birth of a child</td>
<td>12</td>
</tr>
<tr>
<td>• Looking after children and/or other incapacitated persons</td>
<td>4</td>
</tr>
<tr>
<td>• Other family reasons (except for maternity, care of children or</td>
<td>13</td>
</tr>
<tr>
<td>other people)</td>
<td></td>
</tr>
<tr>
<td>• Awaiting to go back to previous work</td>
<td>5</td>
</tr>
<tr>
<td>• Retirement (contributory, non-contributory pension)</td>
<td>7</td>
</tr>
<tr>
<td>• Believes won’t be able to find a job</td>
<td>8</td>
</tr>
<tr>
<td>• Not interested/does not need employment (for age reasons as well)</td>
<td>9</td>
</tr>
<tr>
<td>• Waiting for results from previous searching activities</td>
<td>10</td>
</tr>
<tr>
<td>• Disabled to work</td>
<td>11</td>
</tr>
<tr>
<td>• Other reasons (specify)</td>
<td>996</td>
</tr>
<tr>
<td>• Don’t know</td>
<td>997</td>
</tr>
</tbody>
</table>

**F10A.** You didn’t look for work because in your local area public and/or private care services for children or other people requiring assistance are absent, inadequate or too expensive? Consider also paid baby-sitters or assistants

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Yes, childcare services are absent/inadequate</td>
<td>1</td>
</tr>
<tr>
<td>• Yes, care services for elderly, ill or disabled people are absent/inadequate</td>
<td>2</td>
</tr>
<tr>
<td>• Yes, both services are absent/inadequate</td>
<td>3</td>
</tr>
<tr>
<td>• No</td>
<td>4</td>
</tr>
<tr>
<td>• Don’t know</td>
<td>997</td>
</tr>
</tbody>
</table>

*If s/he didn’t look for work because care services for children are not suitable (F10A=1,3) passare a F10B; otherwise go to F10D.*

**F10B.** What is the main reason why public and/or private childcare services, including paid baby-sitters, are inadequate?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Hours incompatible with personal needs</td>
<td>1</td>
</tr>
<tr>
<td>• Too expensive</td>
<td>2</td>
</tr>
<tr>
<td>• Not sufficient quality</td>
<td>3</td>
</tr>
<tr>
<td>• Not enough places</td>
<td>4</td>
</tr>
<tr>
<td>• Not available locally</td>
<td>5</td>
</tr>
<tr>
<td>• Other (specify)</td>
<td>996</td>
</tr>
</tbody>
</table>

*If s/he didn’t look for work because care services for ill, disabled, elderly are not suitable (F10A=2,3) otherwise go to F10D; otherwise go to F12.*

**F10D.** What is the main reason why care services for elderly, ill and/or disabled people, including paid carers, are inadequate?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Hours incompatible with personal needs</td>
<td>1</td>
</tr>
<tr>
<td>• Too expensive</td>
<td>2</td>
</tr>
<tr>
<td>• Not sufficient quality</td>
<td>3</td>
</tr>
<tr>
<td>• Not enough places</td>
<td>4</td>
</tr>
<tr>
<td>• Not available locally</td>
<td>5</td>
</tr>
<tr>
<td>• Other (specify)</td>
<td>996</td>
</tr>
</tbody>
</table>